



SOMERSET BOWLING ASSOCIATION  
**Frequently Asked Questions (FAQs)**  
(Revised October 2025)



**I registered/entered and didn't receive a confirmation email. Why?**

Some email providers categorise emails from the Portal as 'unsafe'. Check your spam / junk folder for an email from 'no-reply@somersetbowls.org.uk' and set it as 'NOT junk/spam'. Any further correspondence should then arrive in your Inbox

**Who can enter results? Who will receive next opponent information?**

Only the person who entered the competition will be able to do this. If you wish to delegate this to another user, we can effect that for you

Send the entry details and the email address of the player (who must be registered in the Portal) to [sbacomps@somersetbowls.org.uk](mailto:sbacomps@somersetbowls.org.uk)

**When I enter a team competition, do I need to include the names of my playing partners?**

**Entrants** should enter all players names as soon as they have completed their entry

However, in pairs, triples or fours the players taking part in the first game shall constitute the team provided one original player remains

When I try to access the Portal, I get the message

**'Access denied, as the site is malicious'. Why?**

Some anti-virus / firewall software is mistakenly thinking the site is unsafe. We cannot blame the software for that, as cyber security is vital

Rest assured that the Portal software is safe, therefore, what you need to do is explain that to your firewall / anti-virus us software.

There are too many different suppliers of this type of software, so we cannot be prescriptive, you just need to find out how to tell the software that the site is safe If I have any problems with the Portal, who should I contact?

Should you have questions or are having problems, then:

If the issue is related to technical or is password related, please contact: -

Bob Dickie      07931353265      Email [sbacomps@somersetbowls.org.uk](mailto:sbacomps@somersetbowls.org.uk)

If the issue is related to competitions, please contact: -

Sue Tassell      07821282697      Email [sbacompetitions26@gmail.com](mailto:sbacompetitions26@gmail.com)